



Introducing the Adult Disability Service and Older People's Service

From 1st April 2017 there will be a change in how the adult social care services provided by Hertfordshire County Council are arranged.

What is changing?

We are rearranging our adult social care teams to form an Adult Disability service and an Older People's service. We are making this change as we believe it will help improve the services and outcomes we offer.

The Adult Disability Service will be formed from the physical disability element of the current Older People and Physical Disability Service together with the Community Learning Disability service. The Adult Disability Service will work with people aged 25 years and over who need care and support due to:

- Asperger's / Autism
- Drug and / or Alcohol dependency
- Learning disabilities
- Physical disabilities
- HIV / AIDS

The service will be multi-disciplinary and will include social care and nursing members of staff. Learning disability nurses will continue to be commissioned to work with people with a learning disability and will provide information and advice to people with a physical disability where it is within their competence to do so.

The Older People's Service will become a specialised care management service supporting older people; particularly those who are frail or have multiple long term conditions. The service will work with individuals who need care and support because they:

- are adults aged 65 years plus whose needs relate to older age and / or with multiple long term conditions
- are adults with organic mental health conditions such as dementia whatever their age
- are adults with sensory needs (specialist Sensory Services team)

The new services will not affect any support services or direct payments that we organise for people.

Please continue to contact HCS and seek support using the current methods.