



Welcome

New Team Structure and name

Adult Care Services – (formerly Health and Community Services)

0 – 25 Together Service - Hertfordshire's service for children and young people aged 0-25 years that have disabilities. The team will work with you from when you first need social care support up until the person with a disability is 25 years old.

Adult Disability Service – Adults 25 – 65 years with a learning or physical disability will be covered under this new team.

Older Persons Service - Adults over 65years

Specialist Services – Asperger's Team, Sensory Services, Rapid Response, Carer Practitioners.

Carer Practitioners

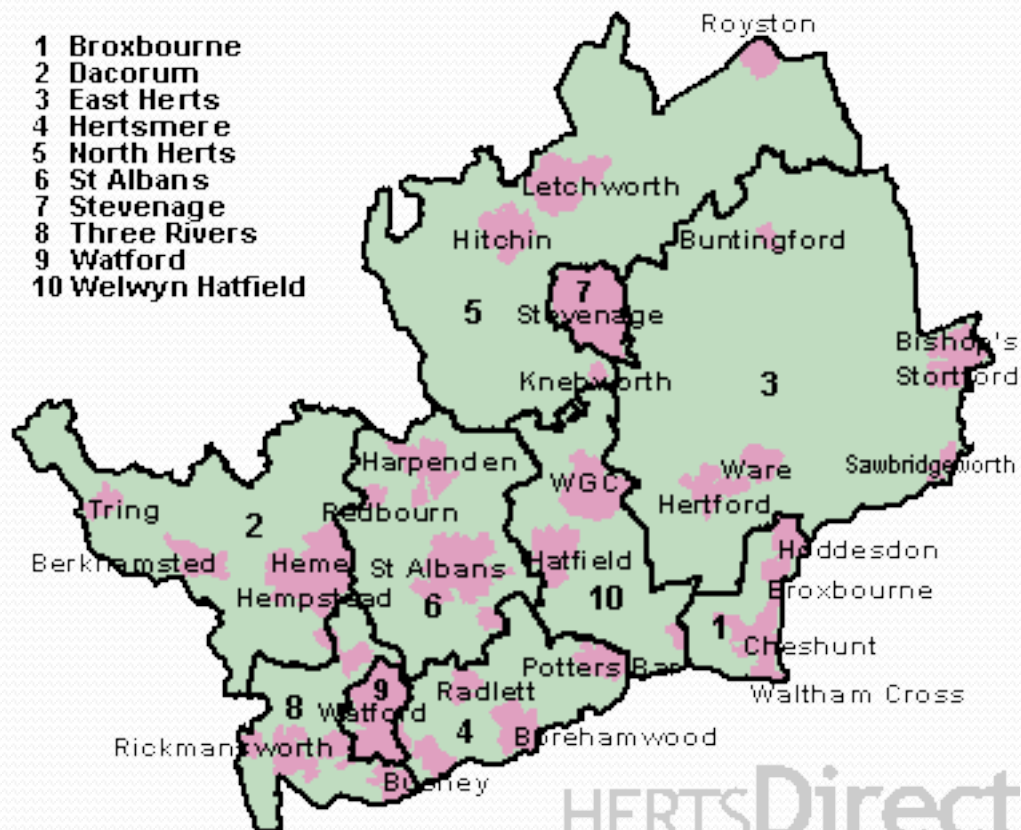
Who are we?

Care Act 2014 – the guide to Carers Assessments

- Local Authorities now have a duty to undertake carers assessments on the basis of APPEARANCE of need.
- There is no longer a requirement of a carer giving 'substantial amount of care on a regular basis'
- All carers are entitled to an assessment if the person they care for lives within the area covered by Hertfordshire County Council
- The assessment for carers is now equivalent to the assessment process for service users.
- Carers should **ALWAYS** be asked if they would prefer to have a separate assessment as they may find it difficult to talk in front of the person they care for and carers should be always given this choice
- Local authorities may combine an assessment of an adult needing care and support with that of a carer as the two assessments are linked



We cover the whole of Hertfordshire

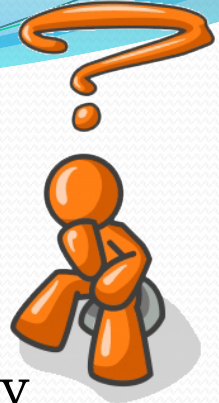


HERTSDirect

- If the carer lives out of the county but cares for someone in Hertfordshire then we will be responsible for their Carer's Assessment.
- If the person you care for moves out of home you may still be seen as a carer.



What do we do.....



- Completing Carers Assessments!!
- Supporting the teams/Joint visits
- Working towards all carers receiving an in depth assessment of THEIR needs
- Increasing carer identification
- Liaising with community organisations so we can work better
- Identify gaps in services/develop community resources
- Looking at broader issues – young carers /safeguarding/prevention

What's important...

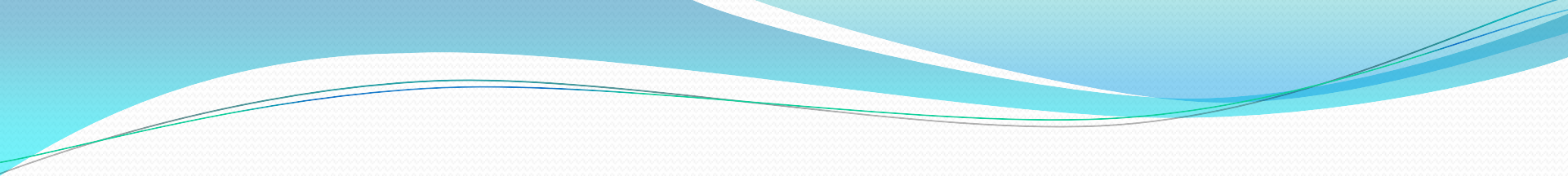


- Listening!!!
- Identifying needs
- Signposting
- Supporting the carer in their role – IF they wish to continue it...
- Offering additional support
- Carer's personal budget (Direct Payments)
- Flexible and imaginative support planning

Our plan.....



- INFORMATION!!!! We need to find out all the information we can regarding services and support for carers and SHARE IT WITH YOU!!
- Have the information readily available and easily accessible
- Carer support groups/services offered/Carers in Herts training courses/Condition specific carer support services.....

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- Work in partnership with Carers in Herts and other organisations.
 - Work closely with Carers in Herts who have wide ranging support to and services to carers:
 - Young Carer's Project
 - Telephone support and advice
 - Carer Passport provision Making a Difference Grant GP liaison officer
 - Training courses
 - Training carer mentors and carer ambassadors
 - Implementing carer 'hubs' across the country

Thank you for listening!!

- Please see the leaflets provided about the Carers Assessments
- Questions....
- Please do come and find me if you'd like to talk further about the Carers Assessments

