

Stakeholder Bulletin

Spectrum Drug and Alcohol Recovery Service

11/08/17 - Issue 4



Service updates

Welcome to the 4th issue of our redesign series.

We are now 8 months in to our implementation phase and so far we have:

- moved all clinical services into Hertford, Stevenage, Watford and Hatfield
- moved over to community working in Hemel Hempstead
- our workers have settled into their new specialised roles and teams
- we offer open access & triage appointments at the 4 hubs and triage can be done over the phone
- finalised community working set up in St Albans and Borehamwood

Key dates - hub changes

We continue to phase in the use of community venues during the second half of 2017 and early 2018.

Upcoming dates:

- Key-work appointments at **Trinity Church Day Centre in St Albans** (commencing on 30th August 2017)
- Key-work appointments at **Farrier's Way Community Centre in Borehamwood** (commencing on 30th August 2017)
- **Solutions House, Letchworth** (moving by April 2018)
- **Hugill House, Waltham Cross** (moving by November 2018)

Location changes and community working

Hemel Hempstead

Previous location – Wolsey House. **Status:** Closed.

Current locations – [Urgent Care Centre](#), Hillfield Road
– [Jobcentre Plus](#), Waterhouse Street

St Albans

Previous location – Vickers House. **Status:** Closed as of 29th August.

Future locations – [Trinity Church Day Centre](#), Beaconsfield Road

We are moving in to the Trinity Centre on the **30th August** and offering appointments on **Wednesdays (2.30 – 8pm)** and **Fridays (12 – 5pm)**.

Borehamwood

Previous location – Majestic House. **Status:** Closed as of 29th August.

Future locations – [Farrier's Way Community Centre](#)
– [Jobcentre Plus](#), Elstree Way

We are moving in to Farrier's Way Community Centre on the **30th August** and offering appointments on **Mondays (12.30 - 8pm)** and **Thursdays (9.30am - 5pm)**.

Please note: All clinical interventions take place in either Watford, Hatfield, Hertford or Stevenage. Attendance at the services listed above is by **appointment-only** and we do not offer drop-in times at these locations.

Primary hubs and referral points

- [Hatfield](#) (covers Welwyn and St Albans)
- [Stevenage](#) (covers Letchworth, Hitchin and Royston)
- [Hertford](#) (covers Waltham Cross, Cheshunt and Ware)
- [Watford](#) (covers Hemel Hempstead, Borehamwood, Tring)

Opening times for all services can be found [here](#)

All of our Key Workers are now specialising in new roles so they can provide a higher level of care to Service Users:

- Specialist Drug Worker
- Specialist Alcohol Worker
- Rapid Engagement and Brief Intervention Worker
- Complex Case Worker

Further queries

If you have any other questions please do not hesitate to contact us via herts@cgl.org.uk or speak to any of the Deputy Service Managers below:

- Heather.Brooks@cgl.org.uk – covers Watford, Hemel, Borehamwood, St Albans, Hatfield
- Raymond.Jay@cgl.org.uk – covers Letchworth, Stevenage, Hertford, Waltham Cross and Cheshunt
- Trudy.Sealy@cgl.org.uk – covers Criminal Justice, Family Safeguarding and Hospital Liaison Team