



Award of contracts for the provision of Drug and Alcohol Services in Hertfordshire

August 2018

Following a full competitive tender, Hertfordshire County Council has awarded the contracts for the provision of drug and alcohol services in Hertfordshire from April 2019.

The **All Age Drug and Alcohol Treatment Services** contract has been awarded to “change, grow, live (CGL)” to provide harm reduction, brief interventions, and structured treatment, to children, young people and adults (including older adults) in Hertfordshire with drug and/or alcohol misuse issues

The **Community Rehabilitation Services for Adults** contract has been awarded to “The Living Room (Hertfordshire)” to support adults to achieve and maintain abstinence in the community and to support Carers.

The key aims of these services are:

- To deliver drug and alcohol treatment which is outcome focused and supports people to achieve and sustain recovery (for adults) or improved outcomes and reduced usage (for young people).
- To deliver a ‘think family’ approach to ensure a joined up approach to addressing needs and the effective identification of children at risk of poor outcomes through an informed understanding of the impact of an adult's problems on a child's life.
- To have treatment services which improve the health, well-being and quality of life of children, young people and adults (including older adults) affected by drug and alcohol misuse.
- To provide a service that delivers best value for money.
- To protect children by supporting and treating their parents and carers to reduce/abstain from substance use, thus reducing the likelihood of them being affected by Adverse Childhood Experiences.
- To reduce young people's substance misuse and its impact, encouraging young people to make healthy choices, ensuring fewer young people choose to use drugs and alcohol
- To work with relevant partner organisations and agencies to ensure effective recovery outcomes. Including access to wrap-around support for people with multiple and complex needs and housing related support, as well as people who are experiencing problems arising from pain management or other prescribed medications
- To ensure that services are developed in a way that fully involves service users with a co-production philosophy at the core of provision

The services will go live from April 2019.

The **All-Age Drug and Alcohol Treatment Service** will provide evidence-based treatment interventions to those who are still using drugs and alcohol and in early stages of recovery and will support carers of those with drug and alcohol concerns to access the right support. Interventions will be delivered from a number of sites and community access points across the county. Services will be delivered to young people separately from the adult provision in

settings and at times that are accessible, without stigma and young person/family friendly. The service will have Resilience Workers to address the wider context of young people's substance misuse. The Hospital Liaison Service will continue and will offer a first point of contact for children, young people or adult patients experiencing alcohol or drug related harm. The criminal justice offer co-locates Criminal Justice Workers in custody suites, Hatfield and Stevenage, and Probation offices and includes a Prison Link Service. The All Age service will also provide access to residential rehabilitation for those who need it and will work closely with the Community Rehabilitation Service.

The **Community Rehabilitation Service** will provide structured programmes for those who are abstinent or moving towards abstinence from drugs or alcohol, as well as programmes for families and carers.

Both services will consider the impact of drug/alcohol misuse on all aspects of the Service User's life, such as education and employment. They will identify any family issues and other issues that may have a bearing on the Service User's recovery or their engagement with services.

Cllr Richard Roberts, Cabinet Member for Public Health explains: "These new contracts enable us to move towards services that provide support for people of all ages. This will ensure a more seamless service for young people moving into adulthood and better support for the whole family.

"Wider community access points and a 'no wrong door' approach means that people will get the right treatment at the right time regardless of which route into services they take, whilst at the same time we are ensuring better value for the public purse."

Preparation for the launch of the new services will now begin. This will include planning for the transfer of existing staff into the new service, the acquisition of any new premises and the development of communications about the new service.

The Organisations will also be attending relevant local meetings and partnerships, as well as meeting with interested parties to outline their service offer and plans.

The contract will be jointly managed between Public Health and Children's Services.

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