

CARERS IN HERTFORDSHIRE

BACKGROUND INFORMATION



*Making
Carers Count*

Having been established by carers in 1995, Carers in Hertfordshire has built a reputation on high quality services co-produced with carers. We are a registered charity and company limited by guarantee, an associate member of Carers UK, a Network Partner of the Carers Trust and a member of the National Council of Voluntary Organisations.

Carers in Hertfordshire is governed by a Board of Trustees, 67% of whom are carers. Operational services are managed by a senior team management group comprising:

- Chief Executive
- Finance Manager
- Development and Fundraising Manager
- HR Advisor
- ICT and Administration Services Manager
- Service Managers (x4)

We currently employ 53 staff and have 204 active volunteers. We work with unpaid carers some of whom lead support for carers.

Valuing Carers

Carers in Hertfordshire supports all carers who live, work or care in the county, regardless of their age, ethnicity, gender, sexuality, impairment, location, or severity or type of need.

Our vision is that of a society that sees, understands and values caring and carers: that carers are well informed, empowered and respected and have choice and control over all aspects of their caring role.

Carers in Hertfordshire is an organisation for carers, led by carers, with carers at the heart of everything we do.

We believe

- Carers are individual people first and should be treated with dignity and respect, not as a resource or label.
- Carers make a huge contribution to society and that supporting those who wish to continue to do so is, both morally and financially, a sound investment.
- We understand and are close to carers' experiences and when we act together we can make a difference.
- We are flexible and responsive to carers' needs and support them with the best possible service.
- Working with carers at the earliest opportunity in their caring journey improves the impact of the support given.

Building a secure future

The charity's new business plan focusses on the following seven areas over the next three years:

- Significantly more carers are supported earlier in their caring life.
- More carers feel confident and can exercise choice and control about their caring role.
- Strengthened voice of carers to improve services.
- Carers create and deliver services and support their peers.
- Building carer resilience.
- Transitions.
- Ensuring funding and finances are robust.

Carers in Hertfordshire is joining forces with Crossroads Care Hertfordshire South (Borehamwood). We see this as a great opportunity for the future and plans for integration of services are well underway.

Further information about the organisation can be viewed at www.carersinherts.org.uk

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